



***TECHNICAL BULLETIN***  
***Design Program Upgrade Version 12.3***

DISTRIBUTION TO :-

All distributors of ETI Fire Suppression systems.

**OVERVIEW**

It has been recently reported that in a few instances, the pick up hoses used to draw agent from the main cylinder to the valve, were not crimped tight. While there have been no reported instances of failure, the concern would be that if a pick up hose disconnected, the system would not discharge when required.

Additional inspection procedures have been implemented at the ETI factory to ensure that this does not occur in any future production.

A simple means of checking for this during installation is as follows. During installation or 12 month services, unscrew the pick up hose. With the hose being dry, firmly hold the fitting and the hose adjacent and attempt to turn the fitting. If the fitting is crimped correctly, it is not possible to rotate the fitting in the hose by hand. Do this at both ends for both fittings.

If any ETI distributors find under crimped connections, please contact ETI immediately for replacements.

Yours sincerely

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